Francis Manga

UX UI Designer

CAREER OBJECTIVES

I am a UX, UI Designer, and former Front-End Developer with nine years of experience. I have extensive knowledge of all things digital.
I elevate the customer experience by anticipating future needs and adopt efficient practices.
I also pride myself on delivering creative solutions by injecting purpose and empathy into everything I create.
Finally, I believe that I can bring a lot to the industry. My work, portfolio, and the passion that I vow for my craft can speak for me.

SPECIALIZATIONS

- Adobe Suite (XD, Photoshop, Illustrator)- Expert
- Sketch- Expert
- Figma- Expert
- Abstract- Intermediate
- Miro- Expert
- HTML/CSS- Advanced level
- Javascript- Intermediate
- Invision- Advanced level

CONTACT INFO:

Telephone: 0767910449

Email: frmanga@gmail.com

Address: Sunninghill, Johannesburg, South Africa

Portfolio: https://francismanga.com/

WORK SUMMARY

IBM
UX - UI Designer / ThirdSpace | July 2023 - Present

- Business framing and interview for South African Startups
- UI Design for Software solution
- Prototype

SABC (BREWERY COMPANY CAMEROON)
UX UI LEAD / Sunshine Advisory| February - June 2023

MES System build - Conducted User interviews, Identified different User personas, based on the interviews. I have created an Affinity map, I have conducted How might me workshop (HMW) in order to flesh out priorities and establish pain points, I then created User Scenarios, wireframes and high fidelity UI Designs

SISEPCAM
UX UI LEAD /Sunshine Advisory |Oct March 2021

- Government web app for monitoring processes, projects,s and workflows - World Bank affiliated
- Information Architecture
-User Journey and stories
-Wireframes
-Ui Designs
-Prototype

CELBUX
UX UI LEAD /Celbux |Oct 2021 - current

- Responsible for UX Department
-OBCsotfware system (Wireframes and High fi models)
-Celbux mobile app - Revamp of EVM web application
- Prototype
- UI Design
- Promotional marketing assets such as revamping their website (currently in prod)

NISSAN

- Component designs for CMS builder
- Prototype

UX UI / Retro Rabbit | JUN 2021 - SEP 2021

- Component designs for CMS builder
- Prototype

SMEC SOUTH AFRICA
UX UI / Retro Rabbit | JUN 2021 - JUL 2021

- User journeys
- Concept designs
- User flow
- High fidelity wireframe
- Prototype

POC "GAME" NOW APP
UX UI / Retro Rabbit | MAY 2021 - JUN 2021

- Proof of concept for upcoming Game Now App.

- UI Refresh

MAKRO EXPRESS APP (MASSMART - WALMART OWNED)
UX UI / Retro Rabbit | JAN 2021- MAR 2021

Redesigned and conceptualized the new Makro Express APP

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SENSEFLOW

UX UI / Retro Rabbit | NOV 2020 - JAN 2021

- Concept Design
- Research, Ideation, User flows and journeys
- Wireframe
- High fidelity designs

CAPITEC BANK

UX UI / Retro Rabbit | OCT 2020 - DEC 2020

- Business Portal Research and Design
- User journey map
- User flow
- UI Designs

BATANIDZA TECHNOLOGIES

UX UI / Retro Rabbit |AUG 2020 - SEP 2021

B2B platform and marketplace and compliance design

MTN GROUP

UX UI / Retro Rabbit | APR 2020 - JUL 2020

- Design Guide for entrepreneurs.
- UX Research
- Preparation and concept creation
- Wireframing
- UI, Prototyping and refining

TELESURE GROUP SERVICES

UX UI / Retro Rabbit | NOV 2019 - APR 2021

- App redesign for Telesure (Auto & General App)
- Bot software design for Telesure (Innovation project)

VERPAKT MANAGEMENT SERVICE

WEB UX UI / Verpakt Management Service | NOV 2015 - OCT 2019

- UX Research, Market Research
- Wireframing
- Prototyping
- DNN Web Development (functionality and designs)
- Wordpress and DNN Site Maintenance (functionality and designs)
- UX/UI, Graphic Design work and implementation
- Bootstrap responsive sites
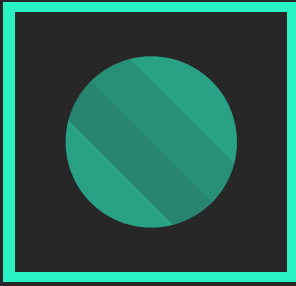
100 DEGREES ONLINE MARKETING

UI / WEB / 100 Degrees Online Marketing | MAY 2014 - OCT 2015

- Head SEO and site maintenance
-Wordpress Site Builds (Html, CSS)
- UX/UI, Graphic Design work and implementation
- Bootstrap responsive sites

FUSEBOX ONLINE

WEB GRAPHIC / Fusebox Online | APR 2012 - APR 2014

- Web and Layouts design (adobe packages tools such as Illustrator and Photoshop)
- Corporate ID for various clients web design (HTML AND CSS mostly)
- Dreamweaver, mailer creation, JQUERY experience.

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TBWA/HUNT/LASCARIS (INTERSHIP)
Graphic Designer / Johannesburg | JUN 2010 - JUN 2010

- Graphic Design
- CI
- Mock up

RTM RADIO (INTERSHIP)
Radio Host / Radio Host (RTM Radio)

Radio Host (RTM Radio)

ACADEMIC BACKGROUND

UX DESIGN CERTIFICATION - GESTALT PSYCHOLOGY AND WEB DESIGN: THE ULTIMATE GUIDE
IDF (Interaction Design Foundation) / Johannesburg - 2021

Carry out a design process that focuses on people's needs and human psychology to ensure that designs are easy and pleasurable to use.

UX DESIGN CERTIFICATION - ENTERPRISE DESIGN THINKING PRACTITIONER
IBM / Johannesburg | NOV 2019

Acquired knowledge around applying Enterprise Design Thinking and its values.

UX DESIGN CERTIFICATION - CERTIFIED USER EXPERIENCE SPECIALIST
UCT (University of Cape Town) / Johannesburg | APR 2019

UX research and design techniques, and learned how to work better with stakeholders

UX DESIGN CERTIFICATION - DIGITAL SKILLS USER EXPERIENCE
IAccenture / Johannesburg | MAY 2018

Foundations of UX design and the design process: design, develop and release. Information architecture was explained in addition to the different UX techniques you can use to test and develop your designs, so that they're ready to release to the market.

BA DEGREE
IDSSA / VEGA College / Johannesburg | 2007 - 2011

Foundations of UX design and the design process: design, develop and release. Information architecture was explained in addition to the different UX techniques you can use to test and develop your designs, so that they're ready to release to the market.

MATRIC CERTIFICATE
ISIG high school / DOUALA | JUNE 2005

Subjects studied, dissertations / theses rendered, specialisations, associations

INTERESTS

- Tech
- AI
- Movies / Series
- Video games
- Music
- Reading