

# Francis Manga

UX UI Designer

## CAREER OBJECTIVES

I am a UX, UI Designer, and former Front-End Developer with nine years of experience. I have extensive knowledge of all things digital. I elevate the customer experience by anticipating future needs and adopt efficient practices. I also pride myself on delivering creative solutions by injecting purpose and empathy into everything I create. Finally, I believe that I can bring a lot to the industry. My work, portfolio, and the passion that I vow for my craft can speak for me.

## SPECIALIZATIONS

- Adobe Suite (XD, Photoshop, Illustrator) - Expert
- Sketch - Expert
- Figma - Expert
- Abstract - Intermediate
- Miro - Expert
- HTML/CSS - Advanced level
- Javascript - Intermediate
- Invision - Advanced level

## CONTACT INFO:

Telephone: 0767910449

Email: [frmanga@gmail.com](mailto:frmanga@gmail.com)

Address: 280 Pasteur Road, La Colomba Complex

Portfolio: <https://francismanga.com/>

## WORK SUMMARY

### CELBUX

*UX UI LEAD / Celbux | Oct 2021 - current*

- Responsible for UX Department
- Prototype
- UI Design
- Promotional marketing assets

### NISSAN

- Component designs for CMS builder
- Prototype

*UX UI / Retro Rabbit | JUN 2021 - SEP 2021*

- Component designs for CMS builder
- Prototype

### SMEC SOUTH AFRICA

*UX UI / Retro Rabbit | JUN 2021 - JUL 2021*

- User journeys
- Concept designs
- User flow
- High fidelity wireframe
- Prototype

### POC "GAME" NOW APP

*UX UI / Retro Rabbit | MAY 2021 - JUN 2021*

- Proof of concept for upcoming Game Now App.
- UI Refresh

### MAKRO EXPRESS APP (MASSMART - WALMART OWNED)

*UX UI / Retro Rabbit | JAN 2021 - MAR 2021*

Redesigned and conceptualized the new Makro Express APP

### SENSEFLOW

*UX UI / Retro Rabbit | NOV 2020 - JAN 2021*

- Concept Design
- Research, Ideation, User flows and journeys
- Wireframe
- High fidelity designs

### CAPITEC BANK

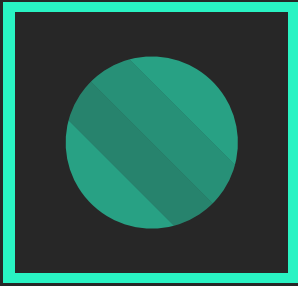
*UX UI / Retro Rabbit | OCT 2020 - DEC 2020*

- Business Portal Research and Design
- User journey map
- User flow
- UI Designs

### BATANIDZA TECHNOLOGIES

*UX UI / Retro Rabbit | AUG 2020 - SEP 2021*

B2B platform and marketplace and compliance design



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### MTN GROUP

*UX UI / Retro Rabbit | APR 2020 - JUL 2020*

- Design Guide for entrepreneurs.
- UX Research
- Preparation and concept creation
- Wireframing
- UI, Prototyping and refining

### TELESURE GROUP SERVICES

*UX UI / Retro Rabbit | NOV 2019 - APR 2021*

- App redesign for Telesure (Auto & General App)
- Bot software design for Telesure (Innovation project)

### VERPAKT MANAGEMENT SERVICE

*WEB UX UI / Verpakt Management Service | NOV 2015 - OCT 2019*

- UX Research, Market Research
- Wireframing
- Prototyping
- DNN Web Development (functionality and designs)
- Wordpress and DNN Site Maintenance (functionality and designs)
- UX/UI, Graphic Design work and implementation
- Bootstrap responsive sites

### 100 DEGREES ONLINE MARKETING

*UI / WEB / 100 Degrees Online Marketing | MAY 2014 - OCT 2015*

- Head SEO and site maintenance
- Wordpress Site Builds (Html, CSS)
- UX/UI, Graphic Design work and implementation
- Bootstrap responsive sites

### FUSEBOX ONLINE

*WEB GRAPHIC / Fusebox Online | APR 2012 - APR 2014*

- Web and Layouts design (adobe packages tools such as Illustrator and Photoshop)
- Corporate ID for various clients web design (HTML AND CSS mostly)
- Dreamweaver, mailer creation, JQUERY experience.

### TBWA/HUNT/LASCARIS (INTERSHIP)

*Graphic Designer / Johannesburg | JUN 2010 - JUN 2010*

- Graphic Design
- CI
- Mock up

### RTM RADIO (INTERSHIP)

*Radio Host / Radio Host (RTM Radio)*

Radio Host (RTM Radio)

## ACADEMIC BACKGROUND

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### UX DESIGN CERTIFICATION - GESTALT PSYCHOLOGY AND WEB DESIGN: THE ULTIMATE GUIDE

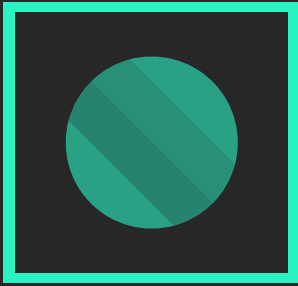
*IDF (Interaction Design Foundation) / Johannesburg - 2021*

Carry out a design process that focuses on people's needs and human psychology to ensure that designs are easy and pleasurable to use.

### UX DESIGN CERTIFICATION - ENTERPRISE DESIGN THINKING PRACTITIONER

*IBM / Johannesburg | NOV 2019*

Acquired knowledge around applying Enterprise Design Thinking and its value.



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## SPECIALIZATIONS

- Web Design
- Front-end coding
- Custom databases
- User Interface/User Experience
- Design Thinking
- Full Stack Web and Multiplatform Mobile App Development

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Acquired knowledge around applying Enterprise Design Thinking and its values.

### UX DESIGN CERTIFICATION - CERTIFIED USER EXPERIENCE SPECIALIST

*UCT (University of Cape Town) / Johannesburg | APR 2019*

UX research and design techniques, and learned how to work better with stakeholders

### UX DESIGN CERTIFICATION - DIGITAL SKILLS USER EXPERIENCE

*Accenture / Johannesburg | MAY 2018*

Foundations of UX design and the design process: design, develop and release. Information architecture was explained in addition to the different UX techniques you can use to test and develop your designs, so that they're ready to release to the market.

### BA DEGREE

*IDSSA / VEGA College / Johannesburg | 2007 - 2011*

Foundations of UX design and the design process: design, develop and release. Information architecture was explained in addition to the different UX techniques you can use to test and develop your designs, so that they're ready to release to the market.

### MATRIC CERTIFICATE

*ISIG high school / DOUALA | JUNE 2005*

Subjects studied, dissertations / theses rendered, specialisations, associations

## INTERESTS

- Tech
- Movies / Series
- Video games
- Music
- Reading